

REPUBLIQUE DU CAMEROUN
Paix - Travail - Patrie

MINISTRE DE LA SANTE PUBLIQUE

SECRETARIAT GENERAL

DIRECTION DE LA PHARMACIE, DU MEDICAMENT
ET DES LABORATOIRES

SOUS-DIRECTION DU MEDICAMENT

SERVICE DES VIGILANCES

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REPUBLIC OF CAMEROON
Peace - Work - Fatherland

MINISTRY OF PUBLIC HEALTH

SECRETARIAT GENERAL

DEPARTMENT OF PHARMACY, DRUGS
AND LABORATORIES

SUB-DEPARTMENT OF DRUGS

DEPARTMENT OF VIGILANCES

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04 NOV 2024

PRESS RELEASE

The Minister of Public Health, **Doctor Malachie MANAOUA**, with reference to the notification issued by **PIERRE FABRE MEDICAMENT Laboratory**, attracts the attention of the public to the presence of counterfeit **Cyteal foaming solution, 250ml bottle**, available in Cameroon.

This notification of counterfeiting follows a quick check of batches **G00729** and **3G05E**, which showed that the bottles are not new, the units are packaged in plastic in sets of three rather than the usual single units, **the smell of the solution does not correspond to the characteristic Cyteal smell and is closer to a household detergent smell**, the counterfeit Cyteal solution is more viscous than the compliant Cyteal foaming solution.

In fact, the compliant Cyteal is a **pale yellow viscous solution** that foams when shaken. It is used for cleansing infected skin and mucous membrane lesions that are infected or at risk of infection.

The Minister of Public Health calls for increased vigilance from everyone, particularly users of this antiseptic, to insist on checking the **organoleptic properties (visual appearance, texture, smell)** of all batches of the product concerned, and recommends that the following measures be observed:

- make sure before use that Cyteal shows no signs of counterfeiting as mentioned above;
- report any adverse events that may arise to the following address **alrtevigilancedpmlcameroon@gmail.com** ;
- return the said products to your suppliers, if any change in the organoleptic properties of the product is observed.

Ampliations :

-MOPH/CAB
-SG
-IGSPL
-DG/CENAME
-DG/Customs
-AHH RFHP (10)
-CNOPC
-SNPC/SYNAPOC
-ONMC
-SGS » »
-All wholesalers/All heads of HF
-All community pharmacist
-CRTV/RADIO/TELE
-CAMEROON TRIBUNE



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